

Notice of Missed/Canceled Appointment Policy

At Sunshine Physical Therapy, our goal is to give each patient individualized care. We're glad you have chosen us to provide your physical therapy, but if you miss your appointments, you compromise that care. After booking an appointment, please make every effort to keep that scheduled time. This is our office policy regarding missed/canceled appointments.

A missed/canceled appointment is when you fail to show up for an appointment without a phone call, or cancel without at least 24-hour notice.

As of May 2, 2011 your account may be subject to a \$25.00 cancellation fee if we are not given a 24-hour advance notice. This charge will not be billed to your insurance provider.

Certainly there are emergencies, illnesses, or other circumstances, which prevent notice as far ahead as 24 hours. It is our intention to treat our patients fairly in such situations, and a fee will not be charged.

Patient/Guardian Signature

Date